Customer Case Study

Quick Facts

Customer:

Edward F. Bukaty,
III Professional Law
Corporation

Louisiana, USA

Challenge:

Edward Bukaty Law discovered a virus outbreak had occurred within the firm that was introduced via a spam email message. The IT Administrator needed a way to proactively prevent and filter malicious attachments, virus and malware threats, phishing attacks, and automated spambots, and reduce the overall amount of junk mail. They wanted to provide a higher level of productivity, without adding administrative burden to the IT department, in a cost effective manner and needed access to "competent" support resources on an immediate basis.

Comodo Solution:

Comodo AntiSpam Gateway (CASG)

Customer Benefits:

- An approximate 85% reduction in inbound email

- Immediate increased productivity from automated spam filtering

Comodo Deploys AntiSpam Gateway for Edward F. Bukaty, III Law firm to Provide Proactive Spam Filtering, Increased Productivity and Protection from Email Based Virus & Malware Threats

Overview:

The law offices of Edward F. Bukaty, III, P.L.C., a professional law firm founded in 1978, discovered a virus outbreak had occurred. Microsoft Security Essentials (MSE) was then being used as the company's antivirus protection software. The IT administrator contacted Microsoft® support for assistance. **The Microsoft support team called upon Comodo to identify and promptly remove the virus infection.** The customer learned that the virus outbreak was introduced via a spam email. Immediate access to "competent" support resources was identified as critical by the law firm's IT administrator.

Situation:

Edward F. Bukaty, III Law needed to reduce the amount of incoming spam and proactively protect the firm from the risk of email infection. The IT Administrator needed a way to prevent and filter malicious attachments, virus and malware threats as well as phishing attacks and automated spambots, and reduce the overall amount of junk mail. The challenge was to provide an increased level of productivity without adding administrative burden to IT and to do so in a cost effective manner. Having been introduced to Comodo by the Microsoft technical support team, the administrator reached out to Comodo for assistance. Upon understanding the customer's need – a common one -- to reduce the amount of incoming spam messages and provide virus / malware protection against infection-bearing messages before they reached the firm, Comodo recommended the deployment of a cloud-based AntiSpam Gateway as a first line, pre-perimeter defense.

Customer Spotlight:

Edward F. Bukaty, III P.L.C. is a professional law corporation founded in 1978, with primary operations in Metairie, Louisiana (Jefferson Parish). Their extensive practice addresses commercial and retail collections, bankruptcy, health insurance law, personal injury, general business law, civil litigation practice in state and federal courts, mediation, and FDCPA Defense.

"As a law firm, the partners and associates bill for the use of their time and need to ensure productivity. Having the ability to respond to client needs immediately, without filtering through spam on a daily basis, is a business imperative — Comodo delivered that when other solutions couldn't!"

Greg Romines, IT Administrator

Approach:

As ASG is a cloud-based service, it was easy to get the firm's MX records pointed to the Comodo ASG servers, which immediately started mail filtering. Comodo's AntiSpam Gateway has been designed to facilitate setup and management, therefore reducing the time and effort usually associated with configuring and troubleshooting desktop-based solutions or hardware devices. It is also significantly more effective than continuously downloading whitelists and blacklists, as the cloud-based service is updated in real time. This was especially important to the law firm.

Business Improvements:

The firm has realized several benefits as a result of ASG, most notably an approximately 85% reduction in the amount of inbound electronic mail. This led to a direct correlation of increased productivity as well as a recovery of the unauthorized use of bandwidth that was being consumed by incoming spam.

Results:

Edward F. Bukaty, III P.L.C. was able to provide a cost effective and efficient solution to address the significant problem that spam had become for the firm. They also utilized a free tool from Comodo that was recommended by Microsoft support -- CCE quickly discovered and remediated the virus outbreak the firm was experiencing, which in turn provided an extremely high level of confidence in Comodo's technology. After deploying Comodo's AntiSpam Gateway, the firm also immediately starting eliminating inbound spam messages, resulting in an 85% overall reduction in messages. The IT administrator also pointed out how pleased he was to get "competent & immediate support" as well as how easy the web-based management interface was to use and that if a quarantine message needed to still be delivered, that could be accomplished with just a few keystrokes. Through their joint collaboration with Comodo, Edward Bukaty Law has gained a solution that permits them to productively serve the requirements of their clients on an on-going basis.

About Comodo

Comodo is a leading provider of trust-based, Internet security products for organizations of every size. Comodo's offerings range from SSL certificates and antivirus software to endpoint security, mobile device management and PCI compliance. Clients utilizing Comodo security products include Morgan Stanley, Comcast, Sears, Time Warner, and Merck. Comodo is headquartered in Clifton, New Jersey, with additional offices in the UK, China, India, Ukraine, and Romania.

To learn more please visit **www.comodo.com**

COMODO
Creating Trust Online®